

SENIOR SUPPORT WORKER MERSEYSIDE AREA

Hours: Full-time, 35 hours per week
Contract: Permanent
Salary: £24,570 per annum

Are you passionate about making a difference? Merseyside Society for Deaf People is looking for a Senior Support Worker to join our friendly team, where you will provide vital support to Deaf and Deaf-Blind adults living in Liverpool, Wirral and Sefton.

In addition to providing direct client support, you will assist the Support Service Manager to deliver a person-centred service that helps make everyday life easier for our clients, supporting them in their homes and communities. If you are dedicated, compassionate, and excited about this rewarding role, we'd love to receive an application from you!

The successful candidate will:

- Assist the Support Service Manager with aspects including mentoring the staff, and rota co-ordination to ensure appropriate levels of client support cover.
- Participate in the weekend on-call rota to ensure appropriate cover for staff during absences and emergencies. There is a requirement to be on-call two weekends per month (or equivalent) with a paid enhancement for fulfilling the duty.
- Know British Sign Language or be a BSL user. Experience of Deaf Blind communication will be an advantage, or you will be willing to learn.

Post responsibilities include:

- Assisting the Support Service Manager to ensure high quality services are delivered
- Assisting with rota arrangements to ensure support for clients is in place
- Participation in the weekend on-call rota
- Supporting the team to ensure support plans and all documentation and logs are completed appropriately
- Supporting clients to live independently in the community, with reference to their support plans.

Essential Criteria for this role include:

- Experience of undertaking a support worker or care worker role, ideally within the community or home setting
- Experience of delivering person-centred support or care
- Experience of working effectively within a team
- Excellent interpersonal skills
- British Sign Language skills
- Understanding of Safeguarding

Desirable Criteria for this role include:

- BSL Level 2 qualification
- A driver with access to a car that is insured for business use.

Being an MSDP employee you will receive:

- Training and development opportunities
- 28 Days of Annual Leave increasing to 33 days per year after 5 years' service (pro-rata for part-time employees)
- DBS Certificate
- Sick Pay
- Medcash Employee Assistance Programme
- Pension Scheme

For further information on this role please contact: recruitment@msdp.org.uk

The application pack can be found at <https://www.msdp.org.uk/vacancies/>

Closing Date: 11:59pm, Monday, 20th April 2026

For further information about Merseyside Society for Deaf People check out our website:

www.msdp.org.uk