

Support Services Manager Vacancy

Hours:	35 hours per week, flexible to support business need
Contract Length:	Permanent
Location:	MSDP, 396 Queen's Drive, Liverpool, L13 0DJ
Salary:	£25,000 - £27,000 per annum, dependent on experience.
Closing Date:	Friday 10 th January 2025 at 12:00pm
Interview Date:	Monday 27 th or Tuesday 28 th January 2025

About Us

Merseyside Society for Deaf People (MSDP) is a charity that provides specialist services in a range of communication methods for people who are Deaf, Deaf-blind, or hard of hearing.

Our Social Care services deliver community-based support, duty drop-in sessions and environmental aids assessments. Our Training team provide specialist training in Deaf Awareness and British Sign Language, as well as BSL interpreter support.

For further information about Merseyside Society for Deaf People, visit www.msdp.org.uk

Vacancy Details

MSDP are looking for a Support Service Manager to manage and inspire our team of dedicated support workers. The role involves oversight and management of the support services. Leading service delivery excellence, managing support workers and supporting them to achieve the best of their ability. Having oversight of service delivery, meeting contractual objectives, leading on safeguarding and adhering to legal frameworks within health and social care.

- Are you passionate about making a difference and committed to person centred services?
- Do you enjoy delivering high quality customer services and changing the lives of Deaf and Deaf-blind people?
- Are you ready to take the next step within your career?
- Are you ready for a challenge and are your dedicated to creating positive change?

Then you could be exactly who we are looking for!!

We offer:

- 27 days annual leave per year, rising to 32 days per year after 5 years' service.
- Membership of the Medicash Employee Assistance Programme which cashback on a range of healthcare costs.
- Automatic enrolment and contribution to workplace pension with 3% employer contribution
- Opportunities for continuing professional development, including BSL training
- 5 days paid study leave
- Generous sick pay package

We are a Disability Confident Employer and welcome applications from people with a hearing loss.